

Plant Sales Assistant

- Location :** Based at The Gardener's Garden Centre
Rushmore Hill, Knockholt, Kent TN14 7NN
- Type :** Seasonal until end of June, Full Time
- Hours/Days :** 37.5 hours per week, working a 10 day fortnight
Typically working 8:30am – 4:30pm
4 midweek days and alternate weekends
- Salary :** £11.44 p/h
- Benefits :** Company pension
Generous staff discount
Have your birthday off
Enhanced long service benefits (incl. extra holiday)
Free onsite parking
Our eligible staff are part of an exciting Employee Ownership Trust (EOT)

Coolings Nurseries
Rushmore Hill, Knockholt,
Sevenoaks, Kent,
TN14 7NN
Tel: 01959 532269
Email: coolings@coolings.co.uk
Web: www.coolings.co.uk

Coolings Nurseries Ltd is a family-owned business, with four garden centres in Kent and East Sussex. We are proud of our reputation for offering both excellent customer service and growing outstanding plants.

Across all four garden centres, we have very busy plant areas from which vast numbers of plants are sold. To help cope with the huge seasonal peak that occurs, we are looking for enthusiastic people to join our Plant Sales team.

Candidates ideally have some plant knowledge and retail experience but most importantly, a passion for customer service. Our **Plant Sales Assistants** will be expected to deliver outstanding customer service by greeting customers, assisting with plant queries, and offering the best service that suits their needs, all with a smile!

Aim:

All of us at Coolings take pride in offering excellent customer service with an aim to always exceed our high standards and customers' expectations when they visit.

Duties will include:

- Ensuring an excellent standard of merchandising to ensure the plant area looks its best at all times
- Ensure that stock is cared for and maintained appropriately
- Guaranteeing that all products are accurately priced and labelled
- Generating sales opportunities through interaction with customers
- Controlling wastage, damage and returns
- Ensure stock is watered to the correct requirements
- Ensure personal compliance with Coolings H&S guidelines

Key Skills required for the role:

- A knowledge of plants and gardening an advantage, but not essential
- Enjoy working as part of a team
- Ability to provide high levels of customer service, being customer service focussed at all times
- Active and fairly fit

Uniform is provided.

Own transport is **essential** as public transport to Coolings is not reliable.

If this role appeals to you and you are interested in joining the team at Coolings, please apply with a copy of your cv to:

Jerome Kalan
Head of People & Culture
Coolings The Gardener's Garden Centre,
Rushmore Hill, Knockholt, Kent TN14 7NN
Tel: 01959 532269
Email: workforus@coolings.co.uk

Closing Date : Friday 31 May 2024