# Job Specification



Job Title	Front of House Catering Assistant	THE EXPERIENCE IS GROWING
Location:	Arthurs Restaurant Coolings The Gardener's Garden Centre Rushmore Hill Knockholt, Kent TN14 7NN	Rushmore Hill, Knockholt, Sevenoaks, Kent, TN14 7NN <b>Tel:</b> 01959 532269 <b>Email:</b> coolings@coolings.co.uk
Туре:	Permanent, Part Time	Web: www.coolings.co.uk
Hours:	Up to 14/21 hours per week	
Days:	2 / 3 days out of 7 including at least one weekend day Core opening hours 9:00am to 5:00pm	
Rate of Pay:	NLW applies	

**Coolings Nurseries Ltd.** a family-owned business with four garden centres in Kent and East Sussex, has a reputation for both excellent customer service and growing outstanding plants. **Arthurs** is our traditional Kentish Barn-themed restaurant overlooking our picturesque display gardens where customers can enjoy breakfast, a lunchtime meal using fresh seasonal recipes, afternoon tea or enjoy our legendary scones with a nice cup of tea.

A vacancy has arisen in our Catering team in Arthurs Restaurant based at The Gardener's Garden Centre in **Knockholt,** near Sevenoaks in Kent.

Arthurs restaurant is run by **Aramark Northern Europe** and your contract of employment will be with Aramark who offer a wide range of career prospects within their company.

### **Duties will include:**

- Barista Preparing and serving hot drinks and serving cakes
- Operating the EPOS system and inputting customer food and drink orders into the tills accurately
- Ensuring the cake counter and all serveries are fully stocked and clean
- Ensuring all counters and the restaurant area is clean and tidy at all times to the standards required
- Order running
- Table clearing
- Adhering to all health and safety procedures



## Key Skills required for role:

- Customer service focused and excellent communication skills
- A great attitude and a willingness to learn
- Enjoy working as part of a close-knit team
- Calm under pressure
- Active and fairly fit as it is a busy role. Some lifting is involved

### Training:

Training in all areas will be given. This will ensure that you are up to date with the Basic Food Hygiene certificate and the knowledge of COSHH regulations.

In return you will receive a competitive salary, Aramark company pension scheme, 20 days' holiday plus statutory bank holidays when rota'd to work, (pro-rata'd) and staff discount in the garden centre. Additional benefits after three years' service.

Uniform is part – provided (tops, aprons & shoes provided).

Lunch provided on any shift over 6 hours.

Own transport arrangements are essential as public transport is not reliable to Coolings. Site has Free Parking.

If you feel you have the desired skill set and experience to excel in this role, then please apply with a copy of your cv to:

Emma Collins Catering Manager Arthurs Restaurant Coolings, The Gardener's Garden Centre, Rushmore Hill, Knockholt, Kent TN14 7NN Tel: 01959 532269 Email: workforuscatering@coolings.co.uk <u>www.coolings.co.uk</u>

## Closing Date: Friday 31<sup>st</sup> May 2024