

Job Specification



Job Title Front of House Catering Assistant

Location: Arthurs Restaurant
Coolings The Gardener's Garden Centre
Rushmore Hill
Knockholt, Kent TN14 7NN

Coolings Nurseries
Rushmore Hill, Knockholt,
Sevenoaks, Kent,
TN14 7NN
Tel: 01959 532269
Email: coolings@coolings.co.uk
Web: www.coolings.co.uk

Type: Permanent, Part Time

Hours: Up to 14 / 21 hours per week

Days: 2 / 3 days out of 7 including at least one weekend day
Core opening hours 9:00am to 5:00pm

Rate of Pay: NLW applies

Coolings Nurseries Ltd. a family-owned business with four garden centres in Kent and East Sussex, has a reputation for both excellent customer service and growing outstanding plants. **Arthurs** is our traditional Kentish Barn-themed restaurant overlooking our picturesque display gardens where customers can enjoy breakfast, a lunchtime meal using fresh seasonal recipes, afternoon tea or enjoy our legendary scones with a nice cup of tea.

A vacancy has arisen in our Catering team in Arthurs Restaurant based at The Gardener's Garden Centre in **Knockholt**, near Sevenoaks in Kent.

Arthurs restaurant is run by **Aramark Northern Europe** and your contract of employment will be with Aramark who offer a wide range of career prospects within their company.

Duties will include:

- Barista - Preparing and serving hot drinks and serving cakes
- Operating the EPOS system and inputting customer food and drink orders into the tills accurately
- Ensuring the cake counter and all serveries are fully stocked and clean
- Ensuring all counters and the restaurant area is clean and tidy at all times to the standards required
- Order running
- Table clearing
- Adhering to all health and safety procedures



Key Skills required for role:

- Customer service focused and excellent communication skills
- A great attitude and a willingness to learn
- Enjoy working as part of a close-knit team
- Calm under pressure
- Active and fairly fit as it is a busy role. Some lifting is involved

Training:

Training in all areas will be given. This will ensure that you are up to date with the Basic Food Hygiene certificate and the knowledge of COSHH regulations.

In return you will receive a competitive salary, Aramark company pension scheme, 20 days' holiday plus statutory bank holidays when rota'd to work, (pro-rata'd) and staff discount in the garden centre. Additional benefits after three years' service.

Uniform is part – provided (tops, aprons & shoes provided).

Lunch provided on any shift over 6 hours.

Own transport arrangements are essential as public transport is not reliable to Coolings. Site has Free Parking.

If you feel you have the desired skill set and experience to excel in this role, then please apply with a copy of your cv to:

Emma Collins
Catering Manager
Arthurs Restaurant
Coolings, The Gardener's Garden Centre,
Rushmore Hill, Knockholt, Kent TN14 7NN
Tel: 01959 532269
Email: workforuscatering@coolings.co.uk
www.coolings.co.uk

Closing Date: Friday 5th April 2024